

Guarantee

The Wood:

The equipment is built of Robinia wood, a wood harder than Oak and of Class resistance 1/2. The wood does not require any preservation, equipment parts, which are in continuous contact with earth and water underground are burned and natural tars forms a watertight film. This process guarantees "in the earth and air area" a lasting product for decades.

The Manufacturer:

The Children's Playground is a TUV certified manufacturer, with over 17 years experience with Robinia Playground equipment. We have our own in-house installation team and design, manufacture, supply and install Playgrounds and Playground equipment all over the British Isles.

We feel therefore confident in offering the following product quality guarantee:

10 - year guarantee on Main Structures

2 - year guarantee on all other components and materials

This guarantee extends to the free replacement and delivery of components which have manufacturing or material defects or which have broken as a result of such. Damage due to vandalism or abnormal usage and the effects of normal wear and tear are not covered by the terms of this guarantee.

The guarantee applies only where assembly, installation and maintenance have been carried out in accordance with directives from The Children's Playground Co. Ltd.

Safety Requirements must comply with EN 1176/7

Surface Requirements must comply with EN 1176/7

After Sales Service

The Children's Playground Co. Ltd. Provide a quality back-up service, offer advice and solve any difficulty that may arise in the future. We carry a substantial stock of spare parts.

Our staff are qualified and experienced in carrying out any repairs.

Post Installation Inspection is carried out by an independent RPII registered inspector.

We are also available to provide maintenance inspections on a yearly basis. This would mean 2 - 4 visits a year, and a call out service included in case of urgency. Please ask for more details.

